

About The Report And Forward-Looking Statements

About The Report

Information and data within the following three documents: 2024 Serve 360 Report: Environmental, Social & Governance Progress, 2024 Serve 360 Report: Around The World Highlights, and 2024 Serve 360 Report: Environmental, Social & Governance Performance Tables & Appendices (collectively, the Report) represent Marriott International, Inc.'s (Marriott, company, we, our) global operations from our portfolio of owned, leased, managed, and franchised hotels, unless otherwise indicated.

The Report reflects performance data for year-end 2023, unless otherwise indicated. Data in the Report may be rounded and represent estimations or approximations, and may be based on assumptions. Financial metrics are reported in U.S. dollars. Human capital information applies to associates whose employment is managed by Marriott, unless otherwise stated. "Associates" and "Workforce" refers to employees at owned/managed/leased hotels, unless otherwise noted. Specific highlights, projects, programs, metrics, or initiatives in the Report may apply only to select regions, hotels, Business Councils, or associates. Please refer to the specific descriptions within the Report for further details on the scope of these highlights, projects, programs, or initiatives. Note, programs described in the Report may represent multi-year initiatives and may not only have occurred in the reporting year (2023).

Serve 360 Goals, including progress against those targets, represent managed, owned, leased, and franchised properties, unless otherwise stated. If applicable, the following boundaries apply to certain Serve 360 Goals and related data, unless otherwise stated: data related to building certifications, inclusive of LEED® or equivalent certifications and macro global and regional greenhouse gas (GHG) emissions, energy, and water data exclude Design Hotels®, Homes & Villas by Marriott Bonvoy™, timeshares, and residences. GHG emissions, energy, and water intensity metrics include only validated data. Total Scope 1 and 2 GHG emissions, energy, and water data include extrapolation, if actual data is unavailable. There are a small number of non-hotel facilities under Marriott's operational control that are currently

excluded from the inventory boundary due to an immaterial quantity of emissions. Progress against Marriott's renewable electricity goal includes a combination of on-site generation, purchased off-site renewable energy, and purchased energy attribute certificates (EACs).

References to our own or third-party websites and links to such websites are provided for informational purposes and the reader's convenience and are intended to be inactive, textual references only. The information or data included on these websites or accessible at these links is not incorporated into, and will not be deemed to be a part of, this Report.

Standards of measurement and performance made in reference to our environmental, social, governance, and other sustainability plans and goals may be based on protocols, processes, and assumptions that continue to evolve and are subject to change in the future, including due to the impact of future rulemaking. The Report uses the Global Reporting Initiative (GRI) Standards and reflects the Sustainability Accounting Standards Board (SASB) and the Taskforce on Climate-related Financial Disclosures (TCFD) frameworks. Please note that information contained in the Report does not constitute a guarantee, commitment, or promise with regard to business activities, performance, or future results. The statements in the Report are made as of the publication date of the Report, unless otherwise indicated, and we undertake no obligation to update these statements to reflect subsequent events or circumstances.

Forward-Looking Statements

The Report contains certain forward-looking statements based on Marriott management's current assumptions and expectations, including statements regarding our ESG targets, goals, commitments, and programs and other business plans, initiatives, and objectives. These statements are typically accompanied by the words "aim," "hope," "believe," "estimate," "plan," "expect," "goal," "commit," "intend," "strive," "target," "will," "may," "can," "potential," "continue," "future," "endeavor," or similar expressions; and similar statements

concerning anticipated future events and expectations that are not historical facts. We undertake no obligation to publicly update or revise these statements, whether as a result of new information, future events, or otherwise. The forward-looking statements speak only as of the date of this Report, and undue reliance should not be placed on these statements. Goals, targets, intentions, ambitions, or expectations described in the Report are aspirational and subject to change and are not guarantees or promises that all goals, targets, intentions, ambitions, or expectations will be met. All such statements are intended to enjoy the protection of the safe harbor for forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended. Our actual future results, including the achievement of our targets, intentions, ambitions, goals, or commitments, could differ materially from these statements as the result of changes in circumstances, assumptions not being realized, or other risks, expectations, trends, uncertainties, and factors that we may not be able to accurately predict or assess. Such risks, uncertainties, and factors include the risk factors discussed in our U.S. Securities and Exchange Commission filings, including in our most recent Annual Report on Form 10-K and in our subsequent Quarterly Reports on Form 10-Q. We urge you to consider all of the risks, uncertainties, and factors identified above or discussed in such reports carefully in evaluating the forward-looking statements in the Report. Marriott cannot assure you that the results reflected or implied by any forward-looking statement will be realized or, even if substantially realized, that those results will have the forecasted or expected consequences and effects.

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